

## Shipping Policy

- **Delivery Locations:** Annamar Clothing ships across India and also operates as a global exporter.
- **Shipping Times:** For domestic retail orders, delivery typically occurs within **5 to 7 days**.
- **Shipping Methods:** The company utilizes road and air transport to ensure timely delivery. International shipments are often handled via air for speed.
- **Tracking:** Customers can track their orders directly through the "Track Order" link in the Customer Care section of the website.
- **Bulk & Custom Orders:** For bulk or customized orders, delivery timelines are discussed and finalized during the estimation process based on the volume and specific requirements.

## Return & Exchange Policy

- **Return Eligibility:** Given that Annamar Clothing specializes in baby products (newborn essentials, organic cotton onesies, and bibs), items must be returned in their **original, unwashed, and unused condition** with all tags intact.
- **Exchanges:** Exchanges are typically permitted if the product does not fit. However, customers are advised to contact the company directly at **prakash@annamarclothing.com** or **+91-9894961225** to confirm specific eligibility for their order.
- **Defective Products:** If a product is received with manufacturing defects, customers can initiate a return or exchange request.
- **Sample Policy:** For business or bulk inquiries, sample costs, including shipping and taxes, are typically paid by the buyer.

## Customer Care Contact

For any issues regarding your shipment or to initiate a return:

- **Email:** [prakash@annamarclothing.com](mailto:prakash@annamarclothing.com)
- **Address:** 281/2, Sengampalayam, Arulpuram, Palladam Road, Tirupur, Tamil Nadu, PIN: 641 664.